

## Privacy statement RKR Recycling B.V. version February 2021

RKR Recycling will at all times process the personal data provided with due care and attention. In doing so, RKR Recycling will comply with the rules laid down in the General Data Protection Regulation (AVG) and other relevant legislation.

### Article 1- Definitions:

*Person concerned:* a natural person who can be identified on the basis of the Personal Data provided. Also referred to as Customer in this privacy statement.

*Personal data:* all data as referred to in the General Data Protection Regulation and/or the applicable European Privacy Regulation. Any information regarding the identification of the Person concerned, including camera images of persons.

*Processing:* any operation or set of operations related to Personal data, whether or not carried out with the help of automated means.

Party responsible: in this privacy policy, namely RKR Recycling, which determines the purpose, conditions and means for the Processing of Personal Data.

### Article 2- Scope and which data are collected?

1. This privacy statement applies to the Processing of Personal Data with regard to the performance of the services that RKR Recycling offers, as well as to all agreements that RKR Recycling concludes for the purchase of catalysts and other agreements. This Privacy Statement also applies to all those who use the app that RKR Recycling makes available to its suppliers.
2. The aforementioned Personal Data consist of name and address details, contact details, camera images of persons, identification documents, VAT numbers and cookies and/or IP addresses. This privacy statement applies to the processing of Personal Data with regard to the provision of the services that RKR Recycling offers, as well as to all agreements for the purchase by RKR Recycling of catalysts and other agreements. These Personal Data also consist of registering all legally required data with regard to the goods offered by the Person concerned to RKR Recycling, such as the time and date of the presentation of the goods by the Person concerned, the amount, serial numbers of the goods offered, as well as the amounts that RKR Recycling pays the Person concerned for this.
3. By means of this privacy statement, RKR Recycling requests permission from the Person concerned to register, process and have the aforementioned data processed. The Person concerned confirms and agrees with the content of this privacy statement and its applicability to the agreements concluded by RKR Recycling with the Person concerned. The Person concerned is not entitled to use the RKR app if he does not explicitly agree with this privacy statement.
4. RKR Recycling collects the Personal Data in the following ways:
  - a. Data collection via the internet such as when placing an order online, completing questionnaires, cookies, signing up for a newsletter, signing up for brochures, completing a contact form or using social media;
  - b. Data collection via the internet such as a contact form;
  - c. Personal interviews where information is recorded or entered;
  - d. Telephone interviews in which data is recorded or entered;
  - e. By providing the data by the Person concerned to RKR Recycling by means of, for example, completing and returning forms to RKR Recycling, signing and returning contracts to RKR Recycling, as well as by uploading them via the RKR Recycling app.

### **Article 3- Data handling:**

1. Personal data will be processed in a lawful, fair and transparent manner by RKR Recycling. The collected Personal Data will be treated confidentially at all times.
2. If the Person concerned establishes that his Personal Data have been incorrectly registered with RKR Recycling, the Person concerned will report this to RKR Recycling as soon as possible. Based on this information, RKR Recycling will on request - as legally as possible - delete the data if necessary, or adjust it or offer the Person concerned the opportunity to correct this personal data.

### **Article 4- Purposes of data:**

1. RKR Recycling uses, processes, has processed and registers Personal Data of the Person concerned for the following purposes:
  - a. the execution of agreements with Persons concerned;
  - b. for the purpose of complying with legal and statutory obligations;
  - c. marketing and communication activities;
  - d. collection of invoices and billing;
  - e. in execution of an agreement;
  - f. social media sharing;
  - g. improvement of the website;
  - h. safety of you and our staff;
  - i. for the functioning of the RKR Recycling app, if the Person concerned uses it
2. Processing of the Personal Data will only take place if this proves necessary for the realization of the aforementioned purposes.
3. When purchasing used catalysts, RKR Recycling will register personal data of the Person concerned and data of the goods offered by the Person concerned, in accordance with its legal obligations.

### **Article 5- Storage of data and retention period:**

1. The retention period of the Personal Data will only be for the period necessary to achieve the purposes and in any case will not exceed a maximum of seven years, unless a legal basis requires longer storage.
2. By means of this privacy statement, RKR Recycling requests permission from the Person concerned to keep the order history and contact details for a maximum of seven years in the context of handling a complaint and improving the service. By agreeing to this privacy statement, the Person concerned gives consent.
3. RKR Recycling records images with security cameras. These cameras are used for the security of visitors, employees and belongings. The images will only be used for the purpose for which they were made.

## **Article 6- Security of data:**

1. RKR Recycling makes reasonable efforts to take appropriate technical and organizational measures to protect the Personal Data at an appropriate security level against unauthorized destruction, unauthorized distribution, unlawful processing and against unauthorized access.

## **Article 7 Newsletter systems**

1. The Person concerned can voluntarily sign up for the newsletter.
2. The newsletter keeps the Person concerned informed of the latest news, the most recent offers and developments.
3. The Person concerned receives the newsletter by email.
4. The Person concerned can unsubscribe from the newsletter at any time in writing or via the hyperlink.
5. The Person concerned will then no longer receive messages.

## **Article 8 App**

1. The Person concerned can use the RKR Recycling app free of charge in order to do business with RKR Recycling more easily and in a modern way. This privacy statement and any further terms and conditions to be set by RKR Recycling apply to the use of the RKR app.
2. The Person concerned can create an account on the RKR app. By logging in to your RKR account you can easily communicate with RKR Recycling and view your data.
3. The copyright and ownership of the RKR app, including individual images, graphics, logos, text and layout, as well as the composition of the content placed in the app, belong to RKR Recycling. The Person concerned is only entitled to use the app for doing business with RKR Recycling.
4. Your RKR account is linked to your phone. When you switch phones, your RKR account must be transferred to your new phone. The Person concerned is obliged to properly take care of this himself towards RKR Recycling and is liable towards RKR Recycling for all damage suffered and to be suffered by RKR Recycling if and insofar as the transfer was not properly carried out by the Person concerned.
5. The use of the app is a service that RKR Recycling makes available to its business relations. RKR Recycling makes reasonable efforts to secure the app. RKR Recycling warns, however, that the use of the app always involves risks. The use of the app is therefore entirely at the expense and risk of the Person concerned who wishes to use the app. RKR Recycling explicitly excludes any liability as a result of the use of the app and any actions by third parties, such as attempts to illegally obtain data from the Person concerned via the app by entering the electronic systems of RKR Recycling or the Person concerned himself (such as the phone on which Person concerned installs the app).
6. RKR Recycling is not liable for unauthorized use of your RKR account. If you suspect, or could have reasonably suspected, that there are errors in the data or that a third party has access to your RKR account and/or RKR app, you are obliged to report this to RKR Recycling.
7. RKR Recycling is not liable for any damage caused by (defects to) the prices it provides and/or products or services available via the RKR app.
8. RKR Recycling and the auxiliary persons or third parties engaged by it cannot be held liable for any technical malfunctions on the RKR Recycling website or malfunctions in the RKR app.
9. RKR Recycling reserves the right to withdraw or change certain products or services, and to add products or services.
10. Both parties are at all times entitled to terminate your participation in the RKR app without stating reasons, without this implying any liability on the part of the terminating party.

## **Article 9 Cookies and privacy**

1. When visiting our website, RKR Recycling may collect information from the Person concerned about the use of the website by means of cookies.
2. The information that RKR Recycling collects through cookies can be used for functional and analytical purposes. RKR Recycling is not permitted to lend, rent, sell or in any other way disclose the personal data of the Person concerned.
3. The Person concerned agrees that RKR Recycling will approach the Person concerned for statistical research or the satisfaction survey for the Person concerned. If the Person concerned does not wish to be approached for investigation, the Person concerned can make this known.
4. RKR Recycling reserves the right to use the other data of the Person concerned anonymously for (statistical) research and database.

## **Article 10- Rights of the Person concerned:**

1. The Person concerned has the right, without stating a reason, to withdraw his consent to the processing of his Personal Data, unless this makes execution of the agreement impossible or makes it impossible to perform a public task or is not possible due to medical necessity, subject to legal obligations or other situation in which removal of personal data cannot reasonably be required of RKR Recycling.
2. The Person concerned can at any time request RKR Recycling via [info@rkrrecycling.nl](mailto:info@rkrrecycling.nl) to provide access to his or her registered Personal Data, as well as to delete, change, modify or block the Personal Data of the Person concerned.
3. RKR Recycling offers the Person concerned access to his Personal Data without having to state a reason.
4. By means of this privacy declaration, the processing of Personal Data is communicated to the Person concerned in clear, understandable language.

## **Article 11- Transfer to third parties**

1. In principle, personal data of Persons concerned will not be provided to third parties, unless this is necessary for the execution of the agreement or the delivery of goods and/or services or if this is done on the basis of (compliance with) a legal obligation.

## **Article 12- Contact and processing of complaints**

1. RKR Recycling offers the possibility of dealing with complaints. Complaints can be submitted in writing and will be processed as soon as possible, but in any case within 4 weeks.
2. The Person concerned has the right to file a complaint with the supervisory authority, the Dutch Data Protection Authority.
3. Questions and complaints can be submitted via: [info@rkrrecycling.nl](mailto:info@rkrrecycling.nl), to the attention of the data protection officer Mr D. Boogerd.

## **Article 12. Identification**

1. The Person concerned is aware that RKR Recycling is legally obliged to check his identity when offering the used catalysts and to register it now that it concerns trade in used irregular goods. These are personal data. The Person concerned will immediately provide RKR Recycling with all data that RKR Recycling deems necessary to be able to comply with its legal obligations. The Person concerned agrees to identify himself with an original and valid identification document when offering those used irregular goods to RKR Recycling.

2. Although the Person concerned is not legally obliged to do so, the Person concerned also agrees that RKR Recycling makes a copy of the valid proof of identity that will be included in the records of RKR Recycling.
3. In order to prevent identity fraud, RKR Recycling will in any case ensure that the social security number and passport photo of the Person concerned on the copy of the identity document is not legible or recognizable. The Person concerned is aware that these data can be consulted by the authorities.

#### **Article 13. Camera surveillance**

1. RKR Recycling extracts precious metals from used catalysts, which represents considerable value. For this reason, RKR Recycling considers it necessary, in the interest of the safety of its company, staff and visitors, to provide heavy security. That is why the entire site of RKR Recycling is secured with camera surveillance. The Person concerned agrees that he will be filmed upon entering the RKR Recycling site and that those images will be stored by RKR Recycling for a certain period of time. The camera images of persons qualify as personal data.
2. The Person concerned has the right to see those camera images of himself. The images will be kept for a maximum of 4 weeks, after which they will be destroyed. The Person concerned has the right to demand removal of the images from him even before the aforementioned period expires. RKR Recycling is, however, entitled to hand over the images to the competent authorities on the instructions of the police and judicial authorities.

#### **Article 14 - Changes to the privacy statement**

RKR Recycling reserves the right to amend the privacy statement. After amendment, the old privacy statement will expire. RKR Recycling therefore advises you to regularly consult the RKR Recycling privacy statement on the website.

#### **Article 14- Applicable law**

This privacy statement is exclusively governed by Dutch law. The Dutch court has exclusive jurisdiction to hear disputes between RKR Recycling and the Person concerned. If the Court is the absolute competent judge in the first instance, these disputes will only be submitted to the Court in the district in which RKR Recycling is located. The provisions of the Vienna Sales Convention (C.I.S.G.) and other international regulations whose applicability may be excluded do not apply.

If the dispute (partly) arises from the translation of this agreement, the text of the Dutch version is binding.